

SAFETY RECALL NOTICE

CERTAIN HYDRA AND NETDAQ SERIES DATA ACQUISITION PRODUCTS

Dear Fluke Data Acquisition Customer:

As part of a product quality review, we have discovered a potentially hazardous condition in a small number of the data acquisition products described below. We are undertaking this voluntary recall because we place tremendous importance on your safety and the reputation of our products.

Affected Products: Some of the following products may have the problem described below:

Model numbers:	2620A, 2620A/05, 2625A, 2625T 2635A, 2635A-1MB, 2635A-2MB, 2635A-4MB 2635T, 2640A, 2645A.
Serial number range:	9631000 - 9812000
Dates of manufacture:	March 2008 through November 2008

What is the issue?

On a small number of units, an error in the product's AC power main wiring may allow a condition that places main line voltage (100-240 V ac) to the chassis frame.

This condition may cause a serious electrical shock hazard while the instrument is connected to AC mains power.

What should you do?

Determine whether your instrument has a serial number in the range noted above. If it does, do not touch the unit without first unplugging it from the main AC power source. Do not use the instrument until you or Fluke have determined whether it is one of the units that need to be repaired.

Determining whether your instrument is defective.

You can check your instrument yourself, or you can send it to Fluke and we will test it for you at no charge. You can test it yourself by performing a simple continuity / ohm reading test with a multimeter (see the diagram and test procedure below). You will be testing for a resistance reading of two ohms or less from the center (earth ground) pin of the instrument power socket to the chassis ground terminal.

Returning your instrument to Fluke for inspection:

If you would like Fluke to test your instrument, or you believe that your product may be defective, contact your nearest Fluke service center listed below. You will be able to ship the instrument to us at no cost to you. We will test it and make any needed corrections.

Place a copy of this notice in your shipment and your instrument will be expedited with two-day repair service.

IF YOU HAVE A DEFECTIVE UNIT, THE ACCURACY OF YOUR MEASUREMENTS HAS NOT BEEN AFFECTED.

Defect Verification

A simple continuity test can identify a defective instrument.

Do the following:

1. Unplug the instrument from mains power.
2. Remove the power cord from the instrument.
3. Using a multimeter, check the resistance from the center (earth ground) pin of the instrument power socket to the chassis ground terminal. See Figure 1.
 - a. If the reading is greater than two ohms, **discontinue instrument use and return to Fluke for service.**
 - b. If the reading is two ohms or less, the instrument does not have this defect and you may continue use of this instrument.

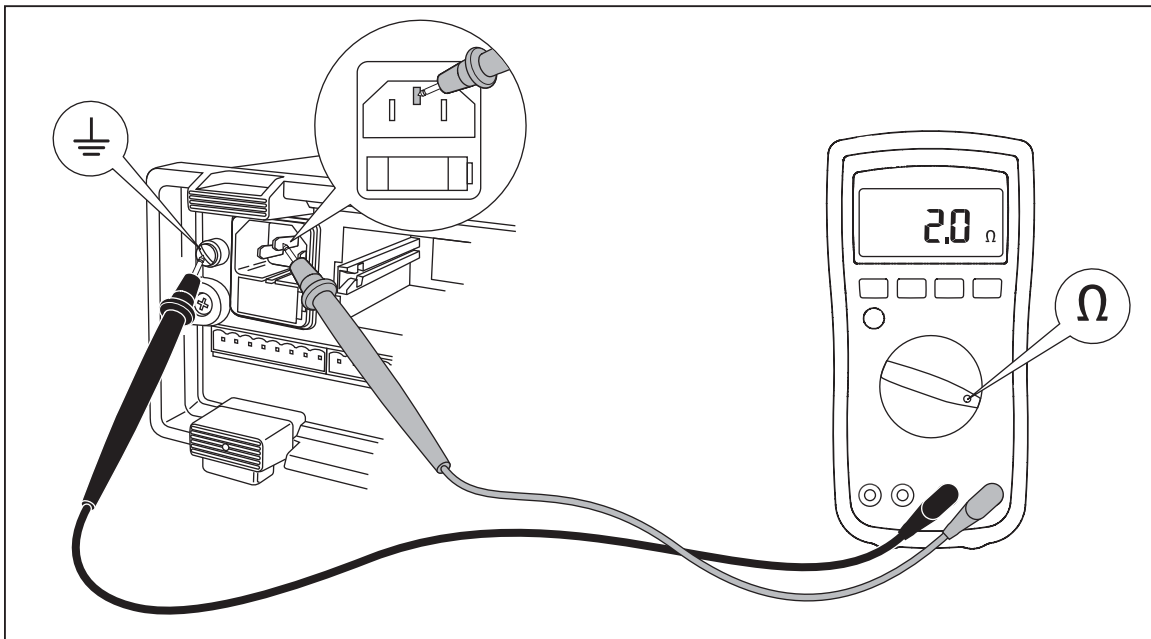


Figure 1. Continuity Test

We sincerely apologize for any inconvenience this issue may cause you. If you have any questions related to this notice, please contact one of the Fluke service centers listed below.

Fluke Service Center contact information

FLUKE ELECTRONICS CANADA, INC

Phone Number +1-905-890-7600
E-MAIL Address canadaservice@fluke.com

FLUKE CORPORATION – USA

Phone Number +1-888-99FLUKE
E-MAIL Address service.status@fluke.com

FLUKE DEUTSCHLAND GMBH

Phone Number +49-0180-523-2432
E-MAIL Address service@de.fluke.nl

FLUKE NEDERLAND B.V.

Phone Number +31-402-675300
E-MAIL Address ServiceDesk@fluke.nl

FLUKE INT'L CORPORATION - CHINA

Phone Number +86-10-6-512-3435
E-MAIL Address Serviceinfo@fluke.com.cn

FLUKE CORPORATION JAPAN

Phone Number +81-3-3434-0181
E-MAIL Address SVC-JP@fluke.com

FLUKE SOUTH EAST ASIA PTE LTD - SINGAPORE

Phone Number (65) 6799-5588
E-MAIL Address service.asean@fluke.com

FLUKE ServiceDesk France

Phone Number +33 1 70 80 00 05
E-MAIL Address servicedeskfrance@fluke.com

FLUKE Belgium S.A.

Phone Number +32 23348053
E-MAIL Address servicedeskbelgium@fluke.com

FLUKE UK Ltd

Phone Number +44 1603 256620
E-MAIL Address ukservicedesk@fluke.com